Michael P. Elliott

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OBJECTIVE: Seeking a full-time Multimedia Specialist position, which will utilize my advanced multimedia knowledge, production abilities, artistic abilities, computer expertise, analytical skills, management skills, and customer service skills on a daily basis.

EDUCATION:

Indiana University-- Purdue University at Indianapolis May 2005 B.S. Indiana University, New Media – Media Arts and Science

SKILLS AND QUALIFICATIONS:

- **Computer Skills:** Premiere, After Effects, X-Split Broadcaster, Twitch streaming, 3D Studio Max, Maya, Photoshop, Illustrator, InDesign, HTML, Dreamweaver, Director, Flash, Java Script, Sound Forge, Acid, Microsoft Word, Excel, PowerPoint, as well as many other programs.
- Leadership and Training experience.
- Strong oral and written communication skills.
- Motivated and responsible.
- Effectively handle and complete multiple tasks on time and within budget.

WORK EXPERIENCE:

Wheaton World Wide Moving/Bekins, Indianapolis, IN, September 2011- Current Driver Services Coordinator 10/31/2022- Current

- Load money onto driver and agent drivers ComData cards.
- Create checks daily for ComData and accounting.
- Load truck washes onto direct drivers accounts.
- Created and mailed out new ComData cards to drivers and agent drivers.

Dispatcher 2/1/2017- 10/30/2022

- Managing 46 agents, including largest agent in the company.
- Managing 169 drivers daily with schedules, updated information, while also working with internal and external staff to coordinate drivers trip schedules and issues.
- Trained new hires for the department while working with my full workload.

Move Manager / Customer Service 2011-2017

Responsibilities include making phone calls to customers to ensure that every part of
their move is going successfully, customer resolution, which includes communicating
with the agents/drivers/revenue and accounting/credit and collections/other members of
the company, updating information in Access, using Access to make notes to keep track
of the individual moves, working with databases to ensure all aspects of the move is
covered, using Word, AS-400 and other programs.

Comicrealm.com Mystery Subscription Boxes, Indianapolis, IN /Online 1994- Current Owner/ Multimedia /Social Media Manager

- Purchase, manage inventories.
- Curate monthly boxes for customers making sure not to duplicate products.
- Take pictures of each box and maintain websites.

Pitney Bowes Management Services, Indianapolis, IN, April 2011-September 2011 Document Scanner-CSA, First Advantage

 Sort, process, and scan time sensitive documents and validate them in the computer system using KoFax, Onbase, and IFTA.

Input Output Unlimited, McCordsville, IN, February 2010 – July 2010 Multimedia and Graphic Designer

 Worked on company projects requiring knowledge in Flash, Adobe Photoshop and other multimedia applications.

Inland Paperboard and Packaging, Inc., Indianapolis, IN, 2001 – January 2010 Full Time Customer Service 2005-January 2010 / Full-Time Summer Employee 01-05

 Responsible for maintaining product to customer and customer needs. Responsible for corrugated machine operations. Responsible for top ten accounts, daily inventories, warehouse management. Trained new employees on computer programs and applications used in daily work. Helped employees navigate menus and taught them what they did, and taught how to setup new items and projects.

D3 Data Solutions, Inc., Indianapolis, IN, January 2005 – May 2005 **Freelance Work**

Created a Multimedia CD-Rom/DVD-Rom, promoting the company.

UITS- IUPUI-Indianapolis, Indianapolis, IN, Dec 2003 – May 2005 **Part-Time Technician**

 Provided technical support to university clients, set-up and assured proper equipment operation, onsite support for emergencies, and instructed university clients in general working knowledge of computers and other media equipment.

United Artist Movie Theater, Indianapolis, IN, 1997 – 2002 **Part-Time Assistant Manager**

 Responsible for managing staff, customer service, reporting daily receipts, building and breaking apart movie reels.

OTHER EXPERIENCE:

Official Videographer/Photographer Indy Pop Con 2014- Current

• Work with a team to shoot and edit video and photos of the three day convention.

Official Videographer/Photographer Midwest Toy Fest 2015- 2017

• Shoot/ edit video and photos of the two day convention.

Comicrealm.com Live streaming Producer/Videographer 2016

• Live streaming video with X-Split Broadcaster.

48 Hour Film Fest 2011 and 2012

• Shooting, directing, editing video and audio with a few people.

>> References will be furnished upon request << >>Portfolio at http://mpelliott.com <<